



REPORT OF VISITING NURSE ASSOCIATION

VNA-Hospice of Southern Carroll County and Vicinity is in its 60th decade of providing home health care to residents in the Lakes Region. We have 70+ employees and almost twice as many volunteers who work as a team to provide quality home health and hospice care to residents of Alton, and ten (10) other communities. We are a not-for-profit agency, governed by local residents and licensed by the State of New Hampshire. Our Home Health and our Hospice Care Programs are Medicare/Medicaid certified. Our Maternal Child Health Program is also Medicaid certified.

We were privileged to provide the residents of Alton with services from all three of our programs during the last year. The Agency's staff made 2, 966 visits to Alton residents, these included home care, hospice care and maternal child health home visits.

As part of our home care program we will sometimes use a monitor that is put into the patient's home to check vital statistics as necessary. A nurse will follow up on any abnormal reading via a phone call. The nurse can then make arrangements for an unscheduled visit or they can notify the physician if necessary. This system allows us to monitor a patient seven days a week, but it does not replace our "routine" visits to the home.

VNA-Hospice is a member of the National Association of Home Care, National Association of Hospice And Palliative Care, the Home Care Association of New Hampshire and the Rural Home Care Association in Concord, NH. We actively collaborate with other health care agencies in the region, trying to find ways to meet your health care needs. This continues to be a fiscal challenge as Federal, State and private insurance providers try to limit the amount of money spent on health care. The home health care industry will continue to grow as it is a cost effective way of providing quality health care, and the home is often the best place for homebound patients to receive care.

Thank you for your continued support and for allowing us to provide you with your home health care services. We may be contacted at 569-2729 or 1-888-242-0655.

Respectfully submitted,

George B. Laban
Executive Director